



AFTERMARKET SERVICES



EXPERIENCE. QUALITY. COMMITMENT.

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EBARA INTERNATIONAL CORPORATION

CRYODYNAMICS DIVISION AFTERMARKET SERVICES



We provide a full package of aftermarket services and parts for your Ebara cryogenic pumps and turbine expanders. We are your partner in maintaining your pumps and turbine expanders at peak reliability levels. Let us work with you to keep your plant operating with the high levels of availability that you require.

With over 5,500 pumps and turbine expanders delivered, our team has years of experience with helping customers operate, troubleshoot and maintain their equipment. Our specialists can assist you with any aspect of pump installation, maintenance and repair. We also provide operation and maintenance training.

Our factory support team stands ready to supply OEM spare parts, technical support, upgrades and improvements.

INSTALLATION AND START UP

MAINTENANCE AND SUPPORT SERVICES

FIELD SERVICE	TECHNICAL SUPPORT
Installation support	On call support
Field support for installation and proper set up of equipment	Fully supported factory team supporting customers
Commissioning	Training
In-field support of start up activities and verification of equipment and system	Specialized training can be organized at customer location or at factory
Condition monitoring	Agreements
Equipment assessment and maintenance recommendations	Long term support contracts for guaranteed response time and 24/7 support

FIELD SERVICE	TECHNICAL SUPPORT
Factory refurbishment	OEM parts
Fully dedicated repair center with repairs to full OEM standards	Ensure full factory quality and warranty
On site repairs	Spares management
Field support of repairs when return to factory not possible	Spare parts lists fully integrated with business system and interchangeability
Upgrades	
Re-rates and improvements to older equipment	



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